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**From:** Webster, David  
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Jackie

Thanks for working on this and sharing. I made a few changes in track changes in the attached document. The only substantive one is the change from 33% to 30% (the loss of permit writers in the last 10 years). I plan to have copies of this document in a packet for the second agenda item on Thursday morning (along with a systems dynamic backlog analysis project we are doing and the Action Item summary that Caitlin put together.)

So let me know if you change anything more.

Thanks.

DW